

Questions about other RE related service providers and their regulators (e.g. lenders, title/escrow):

What do we need to know about the work of other RE services that affects us and our license holders?

Are there areas of synergy with other agencies that we can leverage to better serve Texas consumers?

Are their current or pending regulations or policies that we could work with other agencies to influence?

Any areas of our current operations do you see that we can improve? Any areas we're missing?

Questions about the competence of real estate related license holders:

Any suggestions for enhancing the qualifications and ethical practices of RE license holders?

Any suggestions for how to ensure new license holders make fewer mistakes or rule violations?

How can we enhance formal competence training of agents so consumers are better served?

Is there a need for advanced training of service providers for commercial /other complex areas?

Is there a need for disclosure of specialized education or experience with complex transactions?

How can we make current advertising rules simpler for license holders & more effective for consumers?

Questions about our agency's operations:

Is our agency website easy to search to find relevant information? Is the information accurate?

How can we work together to ensure better informed consumers of real estate related services?

What do you think this agency should be doing for consumers that it is not currently doing?

Questions about other service providers that this agency regulates or has overlapping jurisdiction:

What is your perception of and experience with real estate/home inspectors?

What is your perception of and experience with real property appraisers?

What is your perception of and experience with real property tax consultants?

What is your perception of and experience with tax appraisal district officials?

What is your perception of and experience with home warranty products or providers?

What is your perception of and experience with easement/right of way agents?